

Date: 28 August 2023

Attention to: Licensed Plumbers, Qualified Persons, Contractors, and Industry Professionals

Dear Sir/Madam

LAUNCH OF PUB BUSINESS & PROFESSIONAL PORTAL (B&P PORTAL)

As part of our continuous efforts to improve our service delivery as well as digital touchpoints with our industry partners, PUB is integrating services under PUB's Qualified Persons (QPs) Portal, Licensed Plumbers (LPs) Portal, and Protection of Water and Sewer Pipes (POWS) Portal into one unified portal. We are pleased to inform you on the upcoming launch of the PUB Business & Professional (B&P) Portal. (<https://eservices.pub.gov.sg/bpp>)

2. The B&P Portal is a secured and personalised portal with new user interfaces to offer a more intuitive navigation and user experience. Key enhancements include:

- i. Convenient and secured login process¹
- ii. "Assistant" Role to assist in preparing submissions
- iii. All-in-one dashboard
- iv. Simplified submission forms
- v. Case management via submission life cycle

3. Please refer to Annex A for the types of submission that can be made via the B&P Portal.

New PUB B&P Portal

4. **This B&P Portal will be progressively rolled out to the industry with the first release (Release 1) focusing on most LP submission types and functions going "live" on 25 September 2023.** This is followed by Release 2 in January 2024 for the remaining LP submission types, and submissions made by QPs, Contractors, and Industry Professionals. For a period, this B&P Portal (Release 1) will operate alongside the QPs Portal and POWS Portal to ensure a smooth cut-over.

5. The LPs Portal will shut down when Release 1 of the B&P Portal go live. LPs will update details, view demerit points and announcements via the B&P Portal. LPs shall also submit the following submission types through the B&P Portal (instead of QPs Portal) from 25 September 2023 onwards:

Submission Type
Water <ul style="list-style-type: none">• Notification and CSC of Annual Water Tank Certification• Notification and CSC of Water Service Installation (WSI) Works• CSC of WSI Works (Urgent Repairs/Minor Works)

¹ For Singpass Business, users have to ensure that your company Corppass administrator has added you via the Corppass Portal. No action required for Singpass Individual users.

Submission Type

Used Water

- | |
|--|
| <ul style="list-style-type: none">• Notification and CSC for Works/Connection of Temporary Sanitary and Toilet Facilities to Sewerage System (Form E & Form H)• Notification and CSC of Sanitary Works at Existing Premises/Buildings (Form F & Form H)• Notification and CSC of Works/Connection of Temporary Sanitary Facility to Sewerage System at Trade Fair (Form I & Form H)• CSC for Sealing Off Temporary Sewer Connection to Sewerage System and Demolition of Temporary Holding Tanks (Form H) |
|--|

Industry Webinar on PUB B&P Portal

6. To support and facilitate LPs in the transition to the B&P Portal (Release 1), **PUB is organising a webinar for LPs on 15 September 2023**. Details of registration will be provided via email circulation. User Manual and FAQs will be made available after the webinar via <https://www.pub.gov.sg/compliance/industry/guides>.

7. Subsequent webinars will be organised for the industry prior to Release 2 in 2024.

System Downtime to Transit to PUB B&P Portal (Release 1)

8. **The migration to B&P Portal will take place between 23 to 24 September 2023. During this time, no submission can be made.** We seek your cooperation to complete and make the necessary submissions through PUB QP Portal by **22 September 2023, 9.00pm**. Any submissions made after this cut-off time will need to be redrafted and submitted on 25 Sep 2023.

9. Should you require any clarification, please contact Mr Eugene Tan at tan_zhen_xian@pub.gov.sg.

Yours faithfully



Lou Pang Boon (Mr)
Deputy Director
Centralised Services Department
PUB, Singapore's National Water Agency

Annex A - List of Submissions covered in PUB B&P Portal

Release 1

Submission Type	Submit By
Water <ul style="list-style-type: none"> Notification and CSC of Annual Water Tank Certification Notification and CSC of Water Service Installation (WSI) Works CSC of WSI Works (Urgent Repairs/Minor Works) 	LPs
Used Water <ul style="list-style-type: none"> Notification and CSC for Works/Connection of Temporary Sanitary and Toilet Facilities to Sewerage System (Form E & Form H) Notification and CSC of Sanitary Works at Existing Premises/Buildings (Form F & Form H) Notification and CSC of Works/Connection of Temporary Sanitary Facility to Sewerage System at Trade Fair (Form I & Form H) CSC for Sealing Off Temporary Sewer Connection to Sewerage System and Demolition of Temporary Holding Tanks (Form H) 	

Release 2

Submission Type	Submit By
Drainage <ul style="list-style-type: none"> Post Temporary Occupation Permit Declaration on Storm Water Drainage System Application for Works requiring Earth Control Measures Application for Temporary Works affecting Drain / within Drainage Reserve 	Qualified Earth Control Professionals, QPs, Developer /Owner/Managing Agent /MCST /Town Council
Used Water <ul style="list-style-type: none"> Application for Workers' Dormitory (Form J) Application to Work in Public Sewerage System (Form B) Notice for Carrying out Sewer Connection Works (Form B1) 	QPs, LPs, Contractors
Protection of Water and Sewer Pipes (POWS) <ul style="list-style-type: none"> Submission for Specified Activities near Water and Sewer Pipes Corridor 	QPs, Contractors

DISTRIBUTION (via e-mail):

All Licensed Plumbers

President
Association of Consulting Engineers, Singapore (ACES)
18 Sin Ming Lane
#06-01 Midview City
Singapore 573960
secretariat@aces.org.sg

President
Institution of Engineers, Singapore (IES)
70 Bukit Tinggi Road
Singapore 289758
ies@iesnet.org.sg

President
Real Estate Developers' Association of Singapore (REDAS)
190 Clemenceau Avenue #07-01
Singapore Shopping Centre
Singapore 239924
enquiry@redas.com

President
Singapore Contractors Association Limited (SCAL)
Construction House
1 Bukit Merah Lane 2
Singapore 159760
enquiry@scal.com.sg

President
Singapore Institute of Architects (SIA)
79/79A/79B Neil Road
Singapore 088904
info@sia.org.sg

President
Singapore Plumbing Society (SPS)
200 Braddell Road, BCA Braddell Campus
Block B, #02-15, Singapore 579700

President
Professional Engineers Board, Singapore (PEB)
52 Jurong Gateway Road, #07-03
Singapore 608550
registrar@peb.gov.sg

President
Board of Architects Singapore (BOA)
5 Maxwell Road
1st Storey Tower Block
MND Complex
Singapore 069110
boa_enquiry@boa.gov.sg